



P25606.A03

JFW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Robert R. BUSHEY et al. Group Art Unit : 2128
Appl. No. : 10/902,201 Examiner : Not Yet Assigned
Filed : August 18, 2004 Confirmation No. : 7179
For : METHOD OF CATEGORIZING, DESCRIBING AND MODELING
TYPES OF SYSTEM USERS

COMPLETION OF RECORD

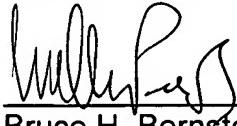
Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop AMENDMENT
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir :

In accordance with the duty of disclosure under 37 C.F.R. §1.56 and §§1.97-1.98, Applicants hereby call to the Examiner's attention an Office Action that issued in U.S. Patent Application No. 10/230,728 on February 23, 2005. Applicant notes that no new documents were cited in this Office Action.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully Submitted,
Robert R. BUSHEY et al.


Bruce H. Bernstein
Reg. No. 29,027

William Pieprz
Reg. No. 33,630

April 15, 2005
GREENBLUM & BERNSTEIN, P.L.C.
1950 Roland Clarke Place
Reston, VA 20191
(703) 716-1191